

Summary of feedback received from attendees of CCOT Palliative care education session:

- “Really thorough presentation”
- “I liked the engaging videos.”
- “Great presentation”
- “Covered a lot of information.”
- “Virtual tour video of CHH would be helpful to show clients and educate, potentially reduce fear of being referred.”
- “Provided documents to assist with how to start talking about palliative care, advance care planning.”
- “Current gaps in palliative care service seems out of our control – we need more palliative care services.”
- “Interesting topic, useful to understand progression [of life limiting conditions] and how this affects all aspects of body, mind, etc.”
- “It was good that the entire team was involved in discussions because it helps people apply it to current practice. I would have involved people more in ‘what next?’, ‘what will I do differently?’.
- “It was presented so well, organised, involved the group, and broken up by videos.”
- “Great evidence-based information presented clearly.”
- What worked well: examples, videos, activities, discussion time.
- “Leah was able to present a range of education that were relevant to one another in a concise and effective presentation. The topics are becoming increasingly relevant to my work at CCOT, as there has been an increase in palliative care clients.”
- “Leah had a good mix of presenting, group discussion, activity and questions which meant the presentation was well paced and effective for adult learning. I enjoyed the ‘Loss’ aspect of the education as I haven’t learnt about this topic very much.”
- “Nice presentation. There were activities, it was interactive.”
- “I unfortunately missed the first 20-30 minutes of the session as I was still on a home visit, however, the content that I was able to tune in for was extremely valuable. I think that working with clients mostly aged over 65 made this content very relevant to my current practice and there was content that I will implement now and carry with me in my future career. “
- “I found learning about the different types of decline a client may experience when in the palliative stage was very interesting and not information that I was aware of (e.g., clients with a terminal cancer diagnosis tend to have a rapid decline in function). It is information that I can think about with some of my current clients and will definitely use it in the future.”
- “The interactive activity was great. I suggest More practical discussion about how we as CCOT can work better within the palliative care space.”